

STATE OF SOUTH CAROLINA
COUNTY OF HORRY

[REDACTED]

Complainant,

vs.

[REDACTED]

Bluegreen Vacations Corporate Office
4960 Conference Way, North, Ste. 100
Boca Raton, FL 33431

Bluegreen Vacations Corporations
c/o Prentice Hall Corporation System, Inc.,
Registered Agent
1703 Laurel Street
Columbia, SC 29201

Respondent.

) BEFORE THE SOUTH CAROLINA
) HUMAN AFFAIRS COMMISSION

) SHAC No. H-4-18-010
) HUD No. 04-19-4945-8

CONCILIATION AGREEMENT

This compromise Conciliation Agreement is entered into by and between the South Carolina Human Affairs Commission (hereinafter "Commission"), on behalf of [REDACTED] (hereinafter "Complainant"), versus Bluegreen Vacations Corporation (hereinafter "Respondent").

WHEREAS, a verified complaint was filed on November 07, 2018 by Complainant against Respondent alleging a violation of the South Carolina Fair Housing Law and dual-filed with the United States Department of Housing and Urban Development (HUD) under the Federal Fair Housing Act, as amended.

I. CASE SYNOPSIS

The Complainant alleges that the Respondent subjected her to discriminatory terms and conditions and refused her requests for reasonable accommodations. The Complainant stated when she bought ownership in Bluegreen Vacations, she asked the sales representatives if emotional support animals (ESA) were allowed in the Bluegreen facilities, and they told her yes. The Complainant said on or about September 11, 2018, the representatives said no and refused to allow her to have her emotional support animal at the facility. The Complainant said she has spoken with [REDACTED] at the corporate office on September 20, 2018, and on October 10, 2018, and she told it is their policy that no ESAs are allowed.

Respondent denies having discriminated against Complainant, but agrees to settle the claims in the underlying action by entering into this Conciliation Agreement.

WHEREAS, the Commission and the parties hereto wish to reach a just resolution of the

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aforementioned dispute, and reach a full, equitable and final settlement of all matters arising out of the aforementioned complaint.

NOW, THEREFORE, the parties hereby agree and stipulate to the following:

II. GENERAL PROVISIONS

- A. The terms set forth herein are contractual and not merely a recital.
- B. The parties acknowledge that this Agreement is a full settlement of the disputed complaint. The parties hereto state that they have read and fully understand the significance of the terms set forth herein and have executed this compromise Conciliation Agreement freely and voluntarily. No party has been coerced, intimidated, threatened, or in any way forced to become a party to this Agreement.
- C. This conciliation agreement fully and completely resolves all issues arising out of SHAC Case #[H-4-18-010]/HUD Case #[04-19-4945-8] through the effective date of this Agreement. The Commission and the Charging Party will take no further legal action with respect to, and will not initiate any action pertaining to, the facts and events which led to the filing of the charge so long as the parties abide by the terms of this Conciliation Agreement.
- D. This Agreement, after it has been approved by the Commissioner of South Carolina Human Affairs Commission (SCHAC) is binding upon all Respondents, their employees, successors and all others in active concert with them in the ownership or operation of [Bluegreen Vacations Corporations].
- E. It is understood that, pursuant to Section 31-21-120 (D) of the South Carolina Code of Laws Fair Housing Law, upon approval of this Agreement by the Commissioner of SCHAC, it is a public document.
- F. This Agreement does not in any way limit or restrict SCHAC's authority to investigate any other complaint involving Respondents made pursuant to the Fair Housing Law, or any other law within SCHAC's jurisdiction. This Agreement likewise does not in any way represent an admission of jurisdiction or fault on the part of Respondent.
- G. This Conciliation Agreement constitutes closure of the complaint at HUD and South Carolina Human Affairs Commission upon a determination that the Complainant(s) and Respondent(s) have complied with the terms of the Agreement.

III. PROVISIONS FOR THE PUBLIC INTEREST

In order to assure that the public interest is protected, Respondent, without admitting to any violation of the South Carolina Fair Housing Law or Federal Fair Housing Act, agrees to continue to take such affirmative action as may be necessary to assure the elimination of discriminatory housing practices and the prevention of their occurrence in the future, including, but not limited to the following:

- A. Respondent agrees to comply with all applicable Federal and State Housing Laws.
- B. Respondent agrees to consistently apply its standards for acceptance and rejection of vacation

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club purchasers in an objective manner.

- C. Respondent agrees to allow any qualified person the right to purchase, rent, or occupy a dwelling regardless of race, color, religion, sex, handicap, familial status, or national origin.

IV. RELIEF FOR COMPLAINANT

- A. The parties entered into a settlement agreement, attached hereto as Exhibit A. That agreement is incorporated herein as if fully set forth below. No other additional relief is sought or agreed upon, and any breach of Exhibit A shall be treated as a breach of this Conciliation Agreement and governed by the provisions set forth in Section VI.
- B. Respondent agrees that there shall be no discrimination or retaliation of any kind against Complainant or any person who assisted the Commission in the filing of this charge or in the investigation of this matter.

V. RELEASE BY COMPLAINANT

- A. Upon compliance with the terms of Paragraph IV through herein, Complainant agrees to release and forever discharge Respondent and Respondent's employees, agents, successors, insurers, and assigns from any and all claims which may be raised on account of the matters raised herein.

VI. BREACH OF CONCILIATED TERMS

- A. Nothing in this Agreement shall be construed to preclude the Commission and/or any aggrieved individual(s) from bringing suit to enforce this Agreement in the event that the Respondent fails to perform the promises and representations contained herein. Neither does it preclude the Commission from filing charges in the future concerning events occurring after the execution of this conciliation agreement. The Commission shall determine whether the Respondent has complied with the terms of this Agreement. In the event that the Commission determines that the Respondent has not complied with the terms hereof, the Commission shall send written notice to the Respondent and the Respondent shall be given a reasonable time period to remedy such non-compliance.
- B. Complainant and Respondent agree that this Agreement may be used as evidence in a subsequent proceeding in which any of the parties allege a breach of this Agreement.

VII. REPORTING & RECORDKEEPING

Parties shall submit proof of compliance with the terms of this Agreement to:

South Carolina Human Affairs Commission

Fair Housing Division

Attention: ██████████

1026 Sumter Street, Suite 101

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The submitter of any documentation should include the SCHAC and HUD case numbers, which are as follows:

SHAC No. H-18-010
HUD No.04-19-4945-8

VIII. COMMISSION REVIEW

A. Subject to the provisions of Section 814 of the Fair Housing Act, as amended, 42 U. S. C. Section 3614, and in accordance with the provisions of State Regulations R. 65-225.G., the Commission may, from time to time, review compliance with this Conciliation Agreement, and, if necessary, recommend to the South Carolina Attorney General that a civil action be filed to seek the enforcement of any of the terms set forth herein.

IX. EFFECTIVE DATE

This agreement shall become effective on the date on which it is approved and signed by the Commissioner of the South Carolina Human Affairs Commission.

IN WITNESS WHEREOF, the parties have subscribed their names hereto on the day and date indicated.

[Redacted Signature] _____ 3/15/2019
(Date)

[Redacted Signature] _____ 3/8/2019
(Date)

[Redacted Signature] _____ 3/19/19
(Date)

Approved on Behalf of the Commission

Raymond Buxton II
Raymond Buxton II, Commissioner _____ 3/22/19
(Date)